

Revision/Order Details



Created by: Tosha Herrick
Wed, Apr 26, 2017, 7:06 am

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Assigned by: Tosha Herrick

Updated by: Maya Leonard
Thurs, Apr 27, 2017, 2:08 pm

Last Status Update:
Wed, Apr 26, 2017, 7:06 am

Print | Link

2pm - 10:45pm (Expired) Revision/Order
Detail

Rufus 1.0 PM Deployment
28701 - Amazon Rufus 1.0 PM Security
Specialist
CBRE

Confirmed: Donna Sipilliano

▶ unconfirm

CHANGE (EXPIRED)

DELETE

UNPUBLISH

Betiel's May 1st schedule was altered and swapped with another specialist. Supervisors Maya Leonard and Natasha Herrick conducted the swap.

Revision/Order Details



Created by: Daniel Quick
Fri, Apr 28, 2017, 11:25 pm

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Assigned by: Daniel Quick

Revision/Order Details



Created by: Daniel Quick
Fri, Apr 28, 2017, 11:25 pm

[Show Order Items](#)

Assigned by: Daniel Quick

CANCEL

I was creating Shiftboard from April 25 to April 28th which is visible to all specialists via Shiftboard access. Betiel would of known prior to May that her schedule had not been loaded or updated. She could of reached out to ask about it. There was no issues with her being scheduled. I verbally confirmed with her that she is permanently Monday and Thursday and she has had that schedule since March 17th, 2017.

Unlike CorpSec schedules there is no changes to permanent schedules without notice being emailed or discussed. There is always an email that gets sent out if a person is being removed from the schedule for whatever reason there is (attendance/investigation/etc.). Betiel received no email removing her.

<u>Betiel Desta</u>	In Time (Scheduled) ? 5/4/2017 2:00 PM
30959	Out Time (Scheduled) ? 5/4/2017 10:45 PM
<hr/>	
<u>28701 - Amazon Rufus 1.0 PM Security Specialist</u>	Lunch Start (Scheduled) ? 5/4/2017 6:00 PM
	Lunch Duration (Scheduled) 0.75
	Lunch Duration (Scheduled)_new ? 0.75

(Phase 1)

(Phase 2)

<input type="checkbox"/>	Created By <u>Daniel Quick</u> , 5/3/2017 9:03 PM
	Last Modified By <u>Daniel Quick</u> , 5/3/2017 9:03 PM

Thursday, May 4, 2017
Next →

[view settings](#)

Revision/Order Details

Created by: Daniel Quick
Thurs, May 4, 2017, 12:32 pm

Assigned by: Daniel Quick

Last Status Update: Daniel Quick
Thurs, May 4, 2017, 12:34 pm

(Rufus 1.0 PM Deployment) Betiel Desta (misc) 2pm - 10:45pm <u>28701 - Amazon Rufus 1.0 PM Security Specialist</u>
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May 3rd I had a discussion with Betiel over the phone confirming her permanent schedule and that she is scheduled to work on May 4th that I would be updating her Shiftboard. As you can see Salesforce was updated after I spoke with her on 5/3 at 9pm. At the time of this conversation she asked about

becoming full time again Monday-Friday as her modeling contract on weekends is permanent. Originally Betiel accepted a Friday through Tuesday schedule and once she was being issued uniforms she informed us that she could not work weekends. This information was passed on to Linh (Operations Mnager and she was dropped to part time and the schedule was created by Linh and Natasha Herrick. I am not sure what happened to her coming in for this shift as no one logged her as a No Call No Show and she did not clock in.

May 5th I was asked to send her an email to confirm again her permanent schedule which she never responded. Here is a copy of that email.

 **Daniel Quick** <dquick@sis.us> May 5 (12 days ago) ☆ ↩ ▾

to Betiel, bcc: Linh, bcc: Human ▾

Hi Betiel,

Your current permanent schedule is Mondays and Thursdays. I have made note of your intention to become full time Monday-Friday as we discussed per your request to not work weekends do to your permanent modeling contract. Please feel free to reach out to the PM On-Duty Supervisor phone to pick up additional shifts as we do have some currently open for day and fire watches. We will work towards you becoming full time.

Thanks,

...

May 8th Betiel sent an email cc the union calling off for her shift.

 **Betiel Desta** May 8 (9 days ago) ☆ ↩ ▾

to cfauth, me, mleonard, Sam ▾

Hello,

I am unable to make it to work today due to an appointment with the NLRB that has been scheduled prior to me being put back on the schedule. If you have any questions or concerns please contact the board of agents that are conducting the investigation.

Thank you,
Betiel Desta